# GENERAL PROCEDURE FOR REACTING IN CRISIS AND EMERGENCY SITUATIONS

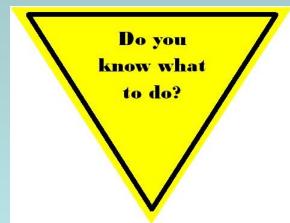
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#### What is the crisis/emergency situation?

- •A serious situation or occurrence that happens unexpectedly and demands immediate action
- •A highly volatile dangerous situation requiring immediate remedial action
- •Sudden, unexpected, or impending situation that may cause injury, loss of life, damage to the property, and/or interference with the normal activities of a country, person or firm and which, therefore, requires immediate

attention and remedial action



## What is the crisis/emergency situation in case of plant health?

#### ISPM No. 5 (Glossary)

- **Emergency action** a prompt phytosanitary action undertaken in a new or unexpected phytosanitary situation
- **Emergency measure** a phytosanitary measure established as a matter of urgency in a new or unexpected phytosanitary situation. An emergency measure may or may not be a provisional measure



## What is the crisis/emergency situation in case of plant health?

- Sudden occurrence of a new harmful organism within the specific territory (of a country, site, area, region, continent, etc.)
- Sudden increase of the prevalence of a specific harmful organism (within a specific territory)
- Interception of a harmful organism in a consignment of a specific country origin (or notification of a problem of another nature)
- Interception of a harmful organism (or organisms) during import controls (or other problem)
- Occurrence of a specific harmful organism in the vicinity (e.g. in the neighbouring country)

- Established and clear organizational structures, with clear indication of responsibilities
- Preferably, within such an organization, clear indication of a person (or persons) responsible for dealing with crisis situations
- Support for such persons to act in crisis situations
- Powers for such persons to act, including involvement of other persons (from inside and outside of the authority)
- Established rules for cooperation with other institutions and administrations

- Legal powers are in place to deal with emergency situations
- Legal powers to deal with operators and others, including private persons
- Established procedures to communicate with operators and the public (including consultations)
- Established procedures for communication with other potentially affected parties (e.g. other countries)
- Extra financial resources available (for measures to take, but possibly also for compensations)

- Diagnostic and scientific support available
- Support from outside available if needed (e.g. from countries already with some experience)
- Arrangements for recording problems, including demarcation of affected territories, and measures taken
- Procedures for wider assessment of the situation, including finding of possible source of the problem and comprehensive risk analysis

Mitigation

Recovery

Emergency

Management

Preparedness

Response

comprehensive risk analysis

- Procedures for assessment if the action taken was adequate and solving the problem (e.g. eradication was succesful)
- Procedures for assessment of the entire process of reaction in response to the crisis, including conclusions and lessons learnt
- If necessary, further action in order to ensure that the problem will not come back (e.g. legislative steps; change of procedures; intensification of certain measures; better communiction; etc.)

#### Other important elements

- Costs-benefits analysis (principally in terms of money)
- PR action in order to inform the public about successes (if that is the case)
- Resuming normal situation or operation within minimum possible time



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Pursuant to Article 86 Paragraph 2 of the Law on Plant Health Protection and Article 61 Paragraph (2) of the Administrative Law, Plant Health Protection Administration of Bosnia and Herzegovina, in cooperation with the competent bodies of the Entities and Brčko District of Bosnia and Herzegovina, adopted

## OF UNUSUAL OCCURRENCE OF HARMFUL ORGANISMS ON PLANTS AND PLANT PRODUCTS



#### **THANK YOU FOR YOUR ATTENTION!**

